



Every industry has its superstars. Leading Real Estate Companies of the World® network decided it was time to recognize theirs. The RELO® Quality Certification Program, the first standardized measure of quality and performance in the relocation industry, is designed to do just that.

Developed to identify the **top relocation departments** in the Leading Real Estate Companies of the World® network, this program recognizes outstanding efforts by those who go beyond expected quality service and instead choose to excel in their field.

The standards for the certification are built upon a foundation of core values: company commitment, leadership, customer and results focus, education and resource allocation. Using a rigorous set of criteria, all aspects of a company are carefully considered. From business plans and web site design to service evaluations and workplace environment, the thoroughness of the screening process guarantees that those approved have truly earned the designation "best-of-the-best." Reviews ensure that these high standards are maintained, making the certificate a legitimate industry benchmark.

**Long & Foster®** is proud to be a member of the Leading Real Estate Companies of the World® network and especially proud to have been awarded the RELO® Quality Certification. We pledge our ongoing efforts to continue to meet and improve the standard of quality in our industry.



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